RYEDALE DM
16 SEP 2019
DEVELOPMENT MANAGEMENT

BT

Chief Planning Officer
Ryedale District Council
FAO Gary Housden & Colin Douthwaite
Ryedale House, Old Malton Road
Malton North Yorkshire
YO17 7HH

16 September 2019

TIME SENSITIVE - 90 Day Consultation period end date: 15 December 2019

Dear Chief Planning Officer,

Further to our previous letter, we are writing to you as part of a formal consultation process regarding our current programme of intended public payphone removals. This letter formally starts our consultation with you and the local community.

There are currently 54 public payphones in your area which have been identified and proposed for removal by BT under the 90-day consultation process and details of these payphones are shown below.

To ensure that the local community are fully informed, we have placed consultation notices on the relevant payphones, and a sample notice is enclosed. We have also included the date we posted these notices on the payphones. The consultation period will close on 15 December 2019. Unless you contact us to agree otherwise, responses received after this date will not be accepted.

This consultation process gives your local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. It's really simple to do and it costs just £1 - http://bt.com/adopt

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. This is important because as long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

You may also want to consider the recent Ofcom affordability report which found that most people do not view payphones as essential for most consumers in most circumstances - http://stakeholders.ofcom.org.uk/binaries/research/affordability/affordability_report.pdf
On the 14th March 2006 the Office of Communications (Ofcom) published a statement following their 2005 review of universal service in the Telecommunications market, which includes a requirement for payphone provision to meet reasonable needs. Part of that statement amended our obligations with regard to the

removal of payphone service
https://www.ofcom.org.uk/__data/assets/pdf_file/0021/34266/statement.pdf

As stated in Ofcom's 2005 review, it is the responsibility of the local authority to initiate its own consultation process to canvas the views of the local community. They would normally expect these consultations to involve other public organisations such as the Parish or Community councils and work within the terms of the Communications Act 2003. This means that you must be able to objectively justify your decisions.

Full guidance on the removal process can be viewed at:
http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removals.pdf
and a summary is available at:
http://stakeholders.ofcom.org.uk/binaries/consultations/uso/statement/removing_callboxes.pdf

The guidance also details the appeals process we must follow in case of unreasonable objections.

What you need to do next

Please complete and return the attached annex with your decision on each payphone.

If the decision is that the local community wish to 'adopt', please provide their contact details and we'll do the rest.

If you wish to 'object', you'll need to complete the last column with your reasons, having reviewed all of the factors set out in Annex 1 of Ofcom's guidance (see link above), and the information sent to you in our previous letter.

If the information is incomplete for any payphone in the list, then we'll assume you have no objection to its removal and also that you do not wish to adopt it.

The best way to respond to us is by email at btp.authorisation.team@bt.com. Please retain proof that the email was sent or apply a read receipt. If you would prefer to respond by post please use the following address and allow at least two days for postal delivery:

BT Payphones
pp 4th Floor Monument TE
11 – 13 Great Tower Street
London
EC3R 5AQ

You will need to obtain proof of postage from your local post office and be aware that we are unable to receive mail that requires a signature.

If you've got any questions then please get in touch with us by emailing btp.authorisation.team@bt.com.

Yours sincerely

Rick Thompson
Payphone Planning Officer

British Telecommunications plc
Registered office:
81 Newgate Street
London EC1A 7AJ
Registered in England No 1800000
www.bt.com

Please use this annex and return in this format to ensure that the telephone number of the kiosk is clearly shown.
A separate sheet can be used for further comments if required.
If you would like an electronic copy of this letter, please e mail btp.authorisation.team@bt.com

Ryedale

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
1	01262470630	PCO PCO FOXHOLES DRIFFIELD	YO25 3QN	2	22/08/2019		
2	01347878409	PCO PCO1 WEST END SHERIFF HUTTON YORK	YO60 6SH	5	29/08/2019		
3	01347878453	PCO PCO1 LILLING YORK	YO60 6RP	0	29/08/2019		
4	01377267259	PCO PCO1 NORTH GRIMSTON MALTON	YO17 8HF	0	23/08/2019		
5	01439770440	PCO PCO1 MAIN STREET HAROME YORK	YO62 5JF	0	19/08/2019		
6	01439771211	PCO PCO1 THE GREEN NAWTON YORK	YO62 7SW	14	19/08/2019		
7	01439788233	OUTSIDE POST OFFICE PCO1 AMPLEFORTH COLLEGE YORK	YO62 4EZ	0	19/08/2019		
8	01439788328	PCO PCO1 MAIN STREET GILLING EAST YORK	YO62 4JH	11	19/08/2019		
9	01439788341	PCO PCO1 WEST END AMPLEFORTH YORK	YO62 4DX	23	19/08/2019		
10	01439798245	PCO PCO1 RIEVAULX YORK	YO62 5LB	1	19/08/2019		

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	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
11	01653618211	PCO PCO1 WHITWELL YORK	YO60 7JJ	4	23/08/2019		
12	01653618371	PCO PCO1 CRAMBECK YORK	YO60 7EL	0	29/08/2019		
13	01653648210	PCO PCO1 CONEYSTHORPE YORK	YO60 7DD	7	23/08/2019		
14	01653648212	PCO PCO1 TERRINGTON YORK	YO60 6PP	2	23/08/2019		
15	01653648418	COACH PARK PCO1 CASTLE HOWARD YORK	YO60 7DA	7	23/08/2019		
16	01653658283	PCO PCO1 BURYTHORPE MALTON	YO17 9LB	2	23/08/2019		
17	01653658316	PCO PCO1 LEAVENING MALTON	YO17 9ST	0	23/08/2019		
18	01653668234	PCO PCO1 GREAT BARUGH MALTON	YO17 6UZ	0	29/08/2019		
19	01653692011	PCO PCO1 BEVERLEY ROAD NORTON MALTON	YO17 9BQ	9	23/08/2019		
20	01653692175	PCO PCO1 COMMERCIAL STREET NORTON MALTON	YO17 9ES	119	23/08/2019		

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21	01653692411	PCO PCO1 BROUGHTON MALTON	YO17 6QJ	0	24/08/2019		
22	01653692449	PCO1 HUTTONS AMBO YORK	YO60 7HJ	9	29/08/2019		
23	01653693349	PCO PCO1 SCARBOROUGH ROAD NORTON MALTON	YO17 8AA	18	23/08/2019		
24	01653693429	PCO PCO1 MILTON AVENUE MALTON	YO17 7LB	5	29/08/2019		
25	01653693611	PCO PCO1 HIGH STREET SWINTON MALTON	YO17 6SL	0	23/08/2019		
26	01653693911	PCO PCO APPLETON-LE-STREET MALTON	YO17 6PG	0	23/08/2019		
27	01723859411	PCO PCO1 MAIN STREET EBBERSTON SCARBOROUGH	YO13 9NS	0	20/08/2019		
28	01723859421	WAYLEAVE PP1013 PCO1 MAIN STREET ALLERSTON PICKERING	YO18 7PG	0	20/08/2019		
29	01751417211	PCO PCO ROSEDALE EAST PICKERING	YO18 8RL	9	19/08/2019		
30	01751417388	PCO PCO1 ROSEDALE ABBEY PICKERING	YO18 8SA	205	20/08/2019		

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date	Agree/ Adopt/ Object	Comments/Reasons
31	01751431217	NEAR THE ROW PCO1 MAIN STREET GILLAMOOR YORK	YO62 7HX	5	19/08/2019		
32	01751431241	PCO1 MAIN STREET FADMOOR YORK	YO62 7HY	0	19/08/2019		
33	01751431712	PCO PCO1 MAIN STREET WOMBLETON YORK	YO62 7RX	0	19/08/2019		
34	01751472138	PCO PCO WRELTON PICKERING	YO18 8PF	9	20/08/2019		
35	01751472391	O/S THE BLACK BULL PCO1 MALTON ROAD PICKERING	YO18 8EA	0	20/08/2019		
36	01751472651	PCO PCO MIDDLETON PICKERING	YO18 8NX	25	20/08/2019		
37	01751473291	PCO PCO1 NEWTON-ON-RAWCLIFFE PICKERING	YO18 8QA	16	20/08/2019		
38	01751477006	PCO CAR PARK THE ROPERY PICKERING	YO18 8DY	334	20/08/2019		
39	01944710277	PCO PCO MAIN STREET POTTER BROMPTON SCARBOROUGH	YO12 4PE	0	29/08/2019		
40	01944710311	PCO PCO1 MAIN ROAD GANTON SCARBOROUGH	YO12 4NX	3	24/08/2019		

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41	01944710312	PCO PCO1 OLD MALTON ROAD STAXTON SCARBOROUGH	YO12 4SB	0	22/08/2019		
42	01944710396	PCO PCO1 STATION ROAD SHERBURN MALTON	YO17 8PS	6	24/08/2019		
43	01944728211	PCO PCO1 CROSS ROADS YEDINGHAM MALTON	YO17 8SP	0	20/08/2019		
44	01944728232	MAIN ST ADJ TO LAYBY PCO1 EAST HESLERTON MALTON	YO17 8RS	0	24/08/2019		
45	01944728311	PCO PCO1 WEST HESLERTON MALTON	YO17 8RQ	0	24/08/2019		
46	01944738211	OPP THREE TUNS PH PCO1 WEST LUTTON MALTON	YO17 8TA	1	23/08/2019		
47	01944738271	PCO PCO1 WEAVERTHORPE MALTON	YO17 8HD	0	23/08/2019		
48	01944758211	PCO PCO SCAGGLETHORPE MALTON	YO17 8DU	1	29/08/2019		
49	01944758311	PCO PCO1 WINTRINGHAM MALTON	YO17 8HX	3	24/08/2019		
50	01944758411	NR ST MARTINS CHURCH PCO1 SCAMPSTON MALTON	YO17 8NG	0	24/08/2019		

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51	01944758593	RILLINGTON CROSSROADS PCO THE OUTGANG THORPE BASSETT MALTON	YO17 8LT	5	11/09/2019		
52	01944768223	PCO PCO1 BIRDSALL MALTON	YO17 9NN	0	23/08/2019		
53	01944768286	PCO PCO1 NORTH GRIMSTON MALTON	YO17 8AX	0	29/08/2019		
54	01944768297	PCO PCO1 WHARRAM MALTON	YO17 9TW	2	23/08/2019		

Signature: .....

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